



Client Welcome Guide

LET'S PLAN THE TRIP OF YOUR DREAMS!

Welcome to Moonlight Travel and thank you for taking the time to read this. The welcome guide will cover all the details of my planning process, giving you an overview of all my steps from start to finish.

Moonlight Travel has been a lifelong dream of mine. With that in mind, you can expect direct one-on-one honest and transparent communication. I strive to provide my clients with the absolute best value no matter what.

My business motto is “Our light is always shining on you.”; which means I am here for you before, during, and after your trip. I will also be with you up to your next getaway.

Moonlight Travel LLC
Maurice, LA 70555 USA

Phone: (337) 400 – 8429

David@MoonlightTravel.online

<https://moonlighttravel.online/>

LLC Registered In The State Of Louisiana

Effective Date: June 1, 2025

All previous guides and/or agreements are void after this date.

Welcome to Moonlight Travel



STEP ONE: FIRST CONTACT!

The first step in planning your dream vacation is a one-on-one call or Zoom meeting, where we'll take the time to get to know you and understand exactly what you're looking for. Schedule your call by [clicking here](#). During this call, we can discuss what your dream vacation looks like and how I can make it a reality. I don't accept inquiries via social media or text messages to reduce the risk of missing an important message.



STEP TWO: LET'S TALK

After our initial conversation, you'll receive two emails from me. The first will include a request for the planning fee (which we'll discuss during our call), and the second will contain a brief information form to help me fine-tune your trip details. Once the planning fee is received, I'll begin crafting a personalized proposal based on everything we discussed.



STEP THREE: THE POSSIBILITIES

I'll combine all the information I gathered from our call with my knowledge and connections to create a proposal with options for you to review. Your honest feedback is essential during this step. Your timely responses are necessary to secure certain aspects of your trip! Sometimes this step is frustrating, but I am here to give you the best experience possible. Please remember that even Rome was not built in a day.



STEP FOUR: CONFIRMATION

Once you approve a final travel plan, we will discuss a plan for payment of the trip. Deposits and due dates are dependent on the proximity to the trip, as well as the vendor the trip is booked through. Moonlight Travel has absolutely no control over this.



STEP FIVE: FINALLY...TIME TO RELAX!

Sit back and relax, Moonlight Travel has your back!

What I Need From You



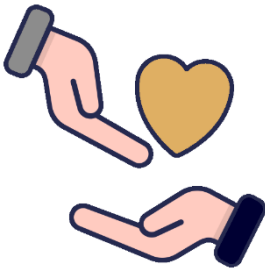
TALK TO ME

Before our talk, please review your budget, must-haves, ideal dates, and preferred destinations. Make a list of any bucket list items you may want. Knowledge is power! The more I know, the better I can customize your getaway. Please keep an eye on your inbox, as this is my primary method of communicating time-sensitive and important details about your trip. I will ask that all trip communication be kept in writing via email. This ensures no vital detail is missed.



LET ME KNOW

Your feedback is not just important but vital to the planning process, PLEASE be completely honest! If I am not hitting the mark, I will adjust, but I can only do that with your input. My itineraries are custom-made, I tailor all travel plans to the individual client based on the needs and desires you communicate to me.



PATIENCE

Due to the complexities of travel and the custom nature of my service, patience is key! Depending on the complexity and timing of your request, it may take up to a week (or more) to create and deliver your itinerary. Please remember I am working hard to give you the best trip possible. I am an independent advisor, not part of a large faceless corporation. My phone number goes to my phone, not a call center. I appreciate your patience and kindness during our time together.

F.A.Q.'s

WHAT IS THE BENEFIT OF WORKING WITH A TRAVEL ADVISOR?

Travel advisors still play a crucial role in the travel industry, and their expertise and services continue to be highly valuable to clients. While technology has made it easier for travelers to book certain aspects of their trips online, travel advisors bring first-hand knowledge, a customized experience, unmatched connections around the world, and in-destination support.

DO YOU GET BETTER RATES THAN IF I BOOKED MYSELF?

My goal is to ensure that you have the best experience possible that is perfectly matched to your vision and interests. There are many times that I do have access to negotiated rates, but the real value is in how I can save you time, stress, and frustration either before traveling or while actually at the destination. If you're looking for a custom-made seamless planning and travel experience, I'd love a chance to show you the difference between working with a travel advisor!

WHY THE \$200 PLANNING FEE?

At Moonlight Travel LLC, I am dedicated to providing personalized service and thoughtful travel planning tailored to each client's unique needs. To ensure I can devote my full attention to those who are truly invested in creating memorable travel experiences, I charge a \$200 planning fee ([more information available here](#)). This fee allows me to focus on crafting exceptional itineraries for those who value my expertise, rather than spending time on casual inquiries. Your investment ensures that my time and resources are dedicated to helping you plan a trip that exceeds your expectations.

ARE THERE SOME SUPPLIERS YOU DO NOT RECOMMEND?

The world is full of travel suppliers of all sorts. Some of them are reputable, others may be more of the "fly by night" type. There are some suppliers that I will not book with or recommend unless specifically asked. Some of these suppliers are well-known companies, but I will not recommend a supplier that I personally would not use. We can discuss these companies during a phone call, but at the end of the day, I will book YOUR dream trip.

Get In Touch

To allow for proper documentation of requests and to provide the best service to my clients, I operate primarily by email. I do not use social media or texting for important communication.

OFFICE HOURS: MONDAY - FRIDAY, 9 AM - 7 PM CST

EMAIL: DAVID@MOONLIGHTTRAVEL.ONLINE

SCHEDULER: [HTTPS://MOONLIGHTTRAVEL.ONLINE/SCHEDULE/](https://moonlighttravel.online/schedule/)

Effective Date: June 1, 2025

All previous guides and/or agreements are void after this date.